



PSC NEWS

Missouri Public Service Commission

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FOR IMMEDIATE RELEASE

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Manufactured Home/Modular Home Consumer Advisory

JEFFERSON CITY--Consumers considering the purchase of a new manufactured home or modular home in southeast Missouri are reminded to make sure they purchase the home from a licensed Missouri dealer.

"This will help to ensure the consumer receives a quality home that is built and set up to the proper code," said Ron Pleus, Manager of the Missouri Public Service Commission's Manufactured Housing and Modular Unit Program. "It is also very important that these homes are installed by a certified and licensed Missouri installer."

When considering the purchase of a new manufactured home, the Public Service Commission recommends checking the PSC web site (www.psc.mo.gov) to ensure you are purchasing the home from a licensed Missouri dealer and that the installer is licensed as well. When viewing the web site, click on the house icon at the top of the page. Consumers can also call toll-free **1-800-819-3180**.

The Missouri Public Service Commission regulates licensed manufacturers, dealers and installers to ensure homes are built to proper construction, safety and installation standards. The Commission has limited authority to regulate entities that are not licensed with the Commission.

"The Manufactured Housing and Modular Unit Program has received several complaints in recent months from the southeast Missouri area. Through our investigations, we've found homes sold by unlicensed companies with many of them not being properly built or installed," Pleus said. "The number of complaints in southeast Missouri has been on the rise since severe storms hit the area in the spring of 2006."

The PSC Manufactured Housing and Modular Units Program also reminds consumers that purchasing a home not properly installed or built to the correct building codes could make it more difficult to get financing or insurance.

Note: Federal Housing and Urban Development (HUD) code manufactured homes must be set-up by a Missouri licensed installer. Modular home installations are the responsibility of the licensed dealer.